

Lansweeper Professional Services

Optimise your Lansweeper investment with ITHealth to derive maximum value from the solution

Lansweeper's leading technology asset and intelligence platform is powerful and highly configurable; whilst providing a quick return on investment out-of-the-box, ITHealth helps unlock its full potential by providing a full lifecycle service from project scoping, design and implementation to consulting, training and support, ensuring Lansweeper is tailored to your unique organisational needs so it works hardest for your business.

Here's what sets ITHealth apart to provide your Lansweeper service:

- ▶ **Trusted cyber security advisors:** 30+ years established, we have a solid reputation and a loyal client base.
- ▶ **Proven expertise:** Having delivered 150+ Lansweeper installations demonstrates our in-depth knowledge and capabilities.
- ▶ **Strength of partnership:** ITHealth has worked closely with Lansweeper for almost 10 years and is a strategic partner.

“

We were extremely pleased with the service we received for our Lansweeper install - from first phone call to completed API integration and sync. ITHealth go above and beyond expectations to continually support us and deal with our queries swiftly and efficiently to help us maximise value from the solution.”

Jake Gully, Digital Operations Technical Architect, **Isle of Wight NHS Trust**

Lansweeper

OFFICIAL PARTNER

Highlights

A custom-built solution to your organisational needs

Robust implementation, with premium support

Ensure optimum operation and configuration

Benefit from swift and hassle-free upgrades

Fully exploit Lansweeper capabilities

Expert ITHealth technicians with vast experience and know-how

Minimise in-house time and resource burden

Unlimited calls to the ITHealth service desk

150+ Lansweeper installations managed by ITHealth

ITHealth's Professional Services for Lansweeper include:

Project Scoping

ITHealth will work with you to define your operational objectives, desired outcomes and key measurements for success. Discussing with key stakeholders, we will collect information about your organisation, so we can begin project planning.

Design

ITHealth will define the architectural requirements, dependencies, integrations and options, and create the initial design. Once the design is validated, we'll work closely with you to agree upon the final architecture.

Installation

ITHealth will provision the Lansweeper software and license key and install the Lansweeper platform according to best practice and the agreed Statement of Works. ITHealth can also install and configure additional scanning servers, LsAgents and integrations.

Adoption

During the adoption phase, ITHealth will work together with your team to provide you with comprehensive documentation and training on specific roles and use cases. We'll also measure success on an ongoing basis.

Ongoing support

Post implementation, an ITHealth service wrap will ensure ongoing support. Our team will work with you when new service capacity is launched, or you identify new configuration requirements. We will leverage our experience gained during the initial implementation to accelerate these new projects.

Healthcheck

For existing Lansweeper customers, ITHealth will collaborate with your IT and security teams to understand the risk profile for your organisation and make recommendations. Following the outcome of this assessment, ITHealth will tailor and configure Lansweeper to your specific requirements.

Case Study Highlight

Applegreen plc

- Petrol forecourt retailer with operations in the Republic of Ireland, UK and USA.



Oct 2022: Irish-founded, Applegreen approached ITHealth for help with its Lansweeper investment, initially covering 2,000 assets. ITHealth highly customised the solution and created bespoke reporting to Applegreen's unique needs.

Aug 2023: Applegreen, delighted with the benefits of Lansweeper, increased its licenses to 6,000 assets to cover all UK sites, with ITHealth developing location-specific reporting.

Now: Applegreen are working with ITHealth to expand its Lansweeper investment even further to cover the USA - initially 2 x sites with approximately 2,000 per assets per site.

Contact ITHealth about Lansweeper today

Call: 0115 987 6339 | Email: info@ithealth.co.uk

Visit: www.ithealth.co.uk/lansweeper

About ITHealth

ITHealth provides organisations with proven and trusted cyber security and access management solutions. Whether it's providing fast, reliable, and secure access to systems, or finding effective ways to reduce threats while improving productivity and workflows, ITHealth's cost-effective solutions and services mean systems and data are always secure, easy to access, and simple to manage.