

Monitor

User-friendly, intelligent connectivity management for more efficient remote working

Mobile working for clinicians is key for the future of the NHS - delivering services in the patient's home effectively and efficiently. By reducing connectivity issues and increasing user confidence in remote technologies, it can vastly improve user experience and enable a transformational way of working.

Monitor is a cost-effective and user-friendly remote connectivity automation tool that enables users to access their networks and applications quickly, easily, and securely. Monitor can work alongside ITHealth's Secure-IT two-factor authentication solution, or any other two-factor authentication remote access solution. By reducing the number of steps required to establish a VPN connection and showing the performance and quality of that connection, Monitor helps users make informed decisions about whether they should attempt to work remotely, information which in turn helps them to optimise their working time.

How does it work?

Monitor reduces the number of steps required to establish a remote connection and launch a user's application by auto analysing which connection is best to use, e.g. LAN, wireless, 3G, 4G, etc. It assesses the performance and quality of each connection and then indicates results by way of an intuitive traffic light system. It auto connects a user to a high performing connection if one is found; otherwise, it allows the user to make an informed choice whether to proceed with a connection given the performance results displayed.

Highlights

- ▶ Developed for the NHS with the NHS – ITHealth worked in collaboration with Nottinghamshire Health Informatics Service to develop the solution for its mobile workforce
- ▶ Ease of use improves employee confidence in remote access technology, including overall productivity
- ▶ Works with NHS spine applications to allow simpler and quicker access
- ▶ Proven technology: NHS Trusts use Monitor to benefit over 3,000 existing NHS users



Monitor is part of the ITHealth product portfolio

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The Monitor solution provides elegant (single user prompt), secure connectivity to the system of choice of the end user, providing access regardless of location.”

MIKE PRESS

Assistant Director, Nottinghamshire Health Informatics Service (NHIS)

Key Features

- ▶ Streamlines connecting to the Internet and launching of the VPN and applications.
- ▶ Reduces no. of clicks to gain connectivity and access.
- ▶ Auto analyses which connection is best to use (e.g. LAN, wireless, 3G, or 4G).
- ▶ Intuitive traffic light system constantly informs the user of connectivity strength and performance.
- ▶ Connection auto switches if a stronger performing connection becomes available.
- ▶ Management reporting allows analysis of user connectivity and mobile working patterns
- ▶ User based policies for application launch configuration
- ▶ Complies to all NHS standards, as outlined by NHS Digital

Intelligent Monitoring



Strong connection, lots of bandwidth, VPN is automatically launched.

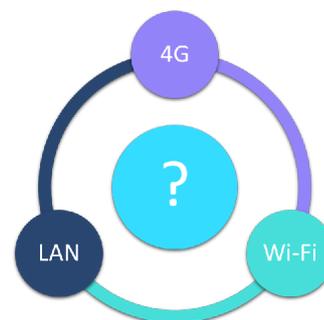


Average connection, intermittent bandwidth, user decides to launch VPN.



Weak connection, very low bandwidth, connection not recommended.

Intelligent Connectivity



Benefits

- ▶ Working time is optimised by knowing when and when not to attempt connection.
- ▶ Easy-to-use technology improves user confidence enabling more efficient service delivery and improved patient care.
- ▶ Simple to install and deploy, requiring minimal support from IT.
- ▶ Low cost of adoption quickly translates into tangible efficiency savings.
- ▶ A flexible and highly scalable solution that can be rapidly deployed and extended to cover as many users as necessary.

To find out more about Secure Remote Access

Call us: 0115 987 6339

Email us: info@ithealth.co.uk

Visit us: www.ithealth.co.uk

About ITHealth

ITHealth provide NHS organisations with proven and trusted IT security and access management solutions. Whether it's providing fast, reliable, and secure access for NHS mobile workers, or finding effective ways to reduce threats while improving productivity and clinical workflows, ITHealth's cost-effective solutions mean NHS systems and data are always secure, easy to access, and simple to manage.